

## **Water Debt Gateway**

SWW would like to get more help to customers who are struggling to pay their water debts. They are very keen to increase the throughput on all their assistance schemes and in particular the Freshstart Fund.

The Freshstart Fund is independently managed at Plymouth Citizens Advice Bureau and was launched to money advice agencies in August 2010. This low key approach has led to under-subscription and significant financial assistance remains unused.

So Freshstart is being re-launched with a simplified application process and aimed at a wider audience than CABs.

Please get in touch with us if you need help, and we can refer you to the Water Debt Gateway team.

**Or get in touch with them directly at:**

**The Water Debt Gateway can be reached either through our website at [www.plymouthcab.org.uk](http://www.plymouthcab.org.uk) ,  
by mailing [freshstart@plymouthcab.org.uk](mailto:freshstart@plymouthcab.org.uk)  
or calling the Freshstart Team on 01752 507704.**

All the Water Debt Gateway needs is your name, phone number and your contact details.

**Our aim is to provide speedy assistance to those who need help.**